

# OhioHealth Marion General Hospital Community Health Needs Assessment

June 2016





# **OhioHealth Marion General Hospital**

At OhioHealth Marion General Hospital, every achievement is the result of teamwork and the understanding that each member of our team – from our staff to physicians to volunteers to board members – plays an integral role in making our hospital your preferred choice.

**Bruce Hagen,** *President* 1000 McKinley Park Drive Marion, Ohio 43302

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# Introduction

OhioHealth is a family of nationally recognized, not-for-profit, faith-based hospitals and healthcare organizations with Methodist roots. Serving central Ohio communities since 1891, all OhioHealth entities are connected by a shared mission "to improve the health of those we serve," core values of compassion, excellence, stewardship and integrity, and a commitment to delivering high-quality, convenient, timely healthcare, regardless of ability to pay. OhioHealth is currently recognized as one of the top five large health systems in America by Truven Health Analytics and has been for five years in a row. It is also recognized by *FORTUNE* Magazine as one of the "100 Best Companies to Work For" and has been for nine years in a row, 2007–2014 **(76)**. OhioHealth Marion General Hospital, a member hospital of OhioHealth, is located at 1000 McKinley Park Drive, Marion, Ohio 43302 in Marion County.

OhioHealth Marion General Hospital is a 170-bed, general, medical and surgical hospital accredited by the Commission on Accreditation of Rehabilitation Facilities (94) and a certified member of MD Anderson Cancer Network<sup>™</sup> (49). OhioHealth Marion General Hospital offers behavioral health, cancer care, emergency care, heart and vascular services, home health, hospice care, infusion clinic, maternity, medical massage therapy, orthopedic services, pastoral care, pulmonary rehabilitation, robotic-assisted therapy, surgery and wound care (74).

OhioHealth Marion General Hospital is significantly involved in community-building activities for Marion County and has been recognized locally, regionally and nationally for its community involvement efforts. Examples include:

- a. **Expansion of heart and vascular care** with the fundraising support of OhioHealth Marion General Hospital volunteer group called, "Together We Inspire Giving (TWIG)," the hospital added a Medtronic CryoConsole Cardiac Ablation System used for the management of patients with abnormal heart rhythms **(47)**.
- b. Transitions outreach to young girls that discusses healthy relationships, puberty changes and responsible use of technology (46).
- c. Earning an "A" for patient safety Leapfrog gave OhioHealth Marion General Hospital a score of "A," which represents exemplary capability of the hospital to keep patient's safe (44).
- d. Official healthcare provider for Marion Blue Racers OhioHealth Marion General Hospital sports medicine team will provide services of athletic trainers, nutrition counseling, psychology and post-injury care (43).
- e. Faith Health Promoter Training sessions focus on organizing and operationalizing a congregational health ministry, nutrition and movement, taking care of persons before, during and after hospital stay, medical decisions, and planning for end-of-life (40).
- f. Grief Recovery Method<sup>®</sup> outreach program 10-week program offered free to the community to help resolve grief (39).

The Patient Protection and Affordable Care Act of 2010 requires not-for-profit hospitals to conduct a community health needs assessment every three years **(14)**. OhioHealth Marion General Hospital collaborated with Marion Public Health and various community stakeholders to identify significant community health needs in Marion County and determine the priority health needs that will be addressed in the OhioHealth Marion General Hospital implementation strategy. The five, priority health needs include:

- 1. Obesity
- 2. Tobacco
- 3. Substance abuse
- 4. Maternal and child health
- 5. Safe and healthy housing

For each of the five priority health needs, the community stakeholders discussed that strategies should consider cross-cutting issues such as poverty, mental health, transportation, violence and safety, literacy, vulnerable populations, and access to care and education **(84)**.

OhioHealth Marion General Hospital will be developing the implementation strategy in collaboration with various community stakeholders to demonstrate its lingering commitment to play an active and effective role in the Marion County community by fulfilling its mission, "to improve the health of those we serve."

# A. Definition of Community Served and how Community was Determined

OhioHealth Marion General Hospital is located at 1000 McKinley Park Drive, Marion, Marion County, Ohio 43302. The "community served" by OhioHealth Marion General Hospital is Marion County, Ohio. The communities reside in Zip codes 43301, 43302, 43314, 43315, 43322, 43322, 43323, 43332, 43337, 43341, 43342 and 43356 **(61)**. Review of OhioHealth internal data has shown that for Calendar Year 2014, 75.3 percent of all patients who were admitted to the hospital resided in Marion County at the time of admission. Similarly, 73.6 percent of all patients who had outpatient procedures resided in Marion County at the time when the procedure was done.

# B. Process and Methods Used to Conduct the Community Health Needs Assessment

#### **B1.** Data and Other Information Used in the Assessment

#### B1.1. Demographics of the community

*Total population.* In 2010, actual population was 66,501. In 2014, estimated total population was 65,720 **(68)**, which represents 1.2 percent decline relative to 2010.

*Race/Ethnicity.* Among Marion County residents, 90.3 percent were White, 5.4 percent were African American, 0.6 percent were Asian, 2.3 percent were Hispanic (of any race), 0.8 percent were other races, 0.2 percent were Native American, zero percent were Pacific Islanders and 2.7 percent were two or more races **(68)**. Total minority represented 10.5 percent of the population **(68)**.

*Age:* Among Marion County residents, 5.8 percent were younger than five years of age, 15.8 percent were 5–17 years old, 8.8 percent were 18–24 years old, 26.1 percent were 25–44 years old, 29 percent were 45–64 years old and 14.4 percent were 65 years or older. Median age was 40.2 years old **(68)**.

*Income:* Median household income was \$42,572 and per capita income was \$34,316. Approximately 13.5 percent of families and 18.6 percent of individuals had income below the poverty level **(68)**.

The 2015 Marion County, Ohio Health Assessment presents additional demographic characteristics of Marion County residents (84).

#### **B2.** Methods of Collecting and Analyzing Data and Information

Marion Public Health led the collection of primary and secondary data for the 2014 community health assessment **(84)**. Marion Public Health collaborated with OhioHealth Marion General Hospital and OhioHealth Community Health and Wellness in coordinating and conducting the community stakeholder meetings. The process of primary and secondary data collection and conduct of community stakeholder meetings are briefly described below:

**Primary data collection:** Marion Public Health contracted with the Hospital Council of Northwest Ohio to create surveys separately for adults and youth estimating prevalence of (a) health risks behaviors, (b) social issues, (c) health status and (d) health outcomes. The adult survey was administered through mailing and the youth survey was administered to sixth- to 12<sup>th</sup>-grade students from five school districts, including Elgin Local, Marion City, Pleasant Local and Ridgedale Local. There were 407 respondents to the adult survey and 385 respondents in the youth survey.

*Secondary data collection.* Marion Public Health collected and summarized secondary data on demographics, health risk behaviors and health outcomes from the Ohio Department of Health, Centers for Disease Control and Prevention, U.S. Census Bureau, County Health rankings and Network of Care.

No information gaps that would limit the ability to assess the community's health needs were identified though the community health needs assessment process.

*Community stakeholder meetings:* To obtain community input, three community stakeholder meetings were held (April 6, May 4 and May 27, 2015) and one online survey administered (May 6, 2015). During the April 6, 2015 meeting, the community stakeholders were divided into small groups to identify and discuss community health needs, resources available in the community to address these needs and associated barriers. The initial list included 13 health issues such as (a) substance abuse, (b) obesity, (c) tobacco use, (d) poverty, (e) educational attainment, (f) transportation, (g) mental health prevalence and lack of providers, (h) domestic violence, (i) housing, (j) maternal and child health, (k) violence and safety, (l) literacy, (m) health equity, and (n) access to comprehensive healthcare.

On May 4, 2015, representatives from Marion Public Health, OhioHealth Marion General Hospital and OhioHealth Community Health and Wellness categorized the 13 health needs which the community stakeholders identified on April 6, 2015 into six cross-cutting issues (poverty, transportation, mental health, violence/safety, literacy and vulnerable populations) and seven health needs (education, safe and affordable housing, maternal and child health, access to care, obesity, tobacco use and substance abuse). OhioHealth and Marion Public Health conducted an online survey through **surveymonkey.com** to obtain feedback from community stakeholders regarding inclusion or exclusion of the cross-cutting issues and health needs in the final list of health needs for prioritization. The survey was also published on the Marion Public Health website together with pertinent data for each of the health needs. Marion Public Health sent the survey results to the stakeholders by email and asked each stakeholder to share the information with their own organizations and collaborators. In addition, Marion Public Health also presented the findings to various community meetings to ensure public knowledge about the assessment and identified health needs.

During the May 27, 2015 community stakeholder meeting, Marion Public Health's health commissioner, Mr. Thomas Quade presented an overview of data and information from the following: (a) 2014 community assessment survey pertinent to the original 13 health needs identified during the April 6, 2015 meeting and (b) community survey and focus group findings pertinent to the seven health needs identified during the May 4, 2015 meeting. This data and information were provided to community stakeholders prior to and during the meetings for reference. **Appendix A** shows the summary of primary data from the 2014 community assessment survey pertinent to the 13 health needs identified on April 6, 2015. A comprehensive discussion of secondary data from local, state and national sources are available in the 2015 Marion County community health assessment **(84)**. The significant health needs represent **primary and chronic disease needs and other health issues of medically underserved, low-income or minority populations**.

#### B3. Parties with whom hospital collaborated or contracted for assistance

OhioHealth Marion General Hospital contracted or partnered with the following organizations to assist with the process of community health needs assessment.

#### **B3.1. Contracted for assistance**

a. Bricker & Eckler, LLP/Quality Management Consulting Group (Chris Kenney, Jim Flynn) — located at 100 South Third Street, Columbus, Ohio 43215. Bricker & Eckler, LLP was contracted to review this community health needs assessment report. Jim Flynn is a partner with the Bricker & Eckler, LLP healthcare group where he has practiced for 25 years. His general healthcare practice focuses on health planning matters, certificate of need, non-profit and tax-exempt healthcare providers, and federal and state regulatory issues. Mr. Flynn has provided consultation to healthcare providers, including non-profit and tax-exempt healthcare providers and public hospitals on community health needs assessments. Chris Kenney is the Director of regulatory services with the Quality Management Consulting Group of Bricker & Eckler, LLP. Ms. Kenney has more than 36 years of experience in healthcare planning and policy development, federal and state regulations, certificate of need regulations. and Medicare and Medicaid certification. She provides expert testimony on community need and offers presentations and educational sessions regarding community health needs assessments

#### B3.2. Collaborated in holding community meetings and online surveys

b. Marion Public Health — located at 181 South Main Street, Marion, Ohio 43302. Marion Public Health's mission is "to protect the health of the community and improve the quality-of-life for residents by preventing disease and teaching strategies for good health," Core programs include environmental health and nursing, which performs services such as inspection of restaurants, pools and schools, immunization, investigation of infectious diseases, and prevention of diseases. Other programs are funded through grants, including Women, Infants and Children, Children and Family Health Services, Immunization Action Plan, Creating Healthy Communities, and Public Health Emergency Preparedness. Marion Public Health's health commissioner is Mr. Thomas Quade, MA, MPH. Mr. Quade has worked for more than 15 years in governmental public health service and has played leadership roles in various sectors of the American Public Health Association (2). Marion Public Health contracted with the Hospital Council of Northwest Ohio in creating the community surveys as part of primary data collection to determine prevalence of health risk behaviors, community health profile, and social issues affecting Marion County residents (84). The Hospital Council of Northwest Ohio is located at 3231 Central Park West #200, Toledo, Ohio 43617.

# C. Input from Persons who Represent the Broad Interests of the Community Served

OhioHealth Marion General Hospital collaborated with Marion Public Health in obtaining inputs from persons who either work for organizations, government agencies, or as community residents, and who represent the broad interests of Marion County. The organization name, representatives, populations served, specific inputs provided and timeframe of inputs are summarized in **Appendix B**. The programs and services provided by these organizations to medically underserved, low-income, or minority populations are also included in **Appendix B**.

Input from all required sources participated in the community health needs assessment process.

No written comments on the prior community health needs assessment were received.

# D. Description of Significant Health Needs as Well as Process and Criteria of Identifying and Prioritizing Significant Health Needs

#### D1. Description of significant health needs

- **D1.1. Obesity.** The community stakeholders described obesity as a physical condition and not a health outcome since it is associated with various preventable chronic diseases and leads to premature disability if not managed properly. The stakeholders wanted to focus on improving access to nutritious food and physical activity, reducing impacts of poverty, mental health, age, race, transportation and disability, and lack of access to physical activity and nutrition. Populations at high risk are those in poverty with limited transportation.
- **D1.2. Tobacco**. Based on the community stakeholders' discussion, this health need includes all forms of tobacco use. Rates of tobacco use in Marion County remain high. There is a need for policies that could reduce tobacco use and increase tobacco cessation efforts. Stakeholders wanted to focus on (a) prevention and cessation of tobacco use, (b) more tobacco-free places, (c) reducing chronic diseases linked to using tobacco, and (d) reducing negative impacts of poverty, mental health, age, race, access to transportation and disability on tendency to use tobacco. Populations at increased risk include incarcerated population, persons with lower educational attainment and persons living in poverty.
- **D1.3. Substance abuse.** This health need includes youth and adult substance abuse issues and is at the forefront of issues affecting the Marion County community. Efforts should focus on prevention, treatment and end of use. More specifically, substance abuse has to be addressed through: (a) substance abuse cessation and prevention efforts, (b) drug-free environments, (c) reducing substance abuse-related diseases, (d) reducing substance abuse-related violence, (e) reducing substance abuse-related crimes, (f) reducing stigma of incarceration due to substance abuse when reintegrating with the community, (g) increasing access to mental health treatments, (i) providing education and employment opportunities, and (h) reducing negative impacts of living in poverty, mental health, age, race, transportation and disability on substance abuse. Persons at risk include those living in poverty, those who are hopeless, undereducated, unemployed or not capable of employment. There are very few treatment options and no detoxification options available locally.
- D1.4. Maternal and child health. This health need includes (a) increasing access to prenatal care for a healthy pregnancy, (b) access to maternal and child nutrition, (c) improving breastfeeding rates, (d) improving perinatal health, (e) reducing infant mortality, (f) reducing abuse and neglect, and (g) reducing the effects of poverty, mental health, age, race and access to transportation or lack of access to maternal and child healthcare.
- **D1.5.** Access to safe and affordable housing. This health need encompasses: (a) safe and affordable housing as well as access to resources and facilities; (b) establishment of minimum codes as well as health and safety standards for rental and owned properties; (c) reducing injuries and lead exposure; (d) improving safety of neighborhoods; and (e) reducing the effects of poverty, mental health, age, race, and disability or lack of access to safe and affordable housing. Persons at risk for not obtaining safe and healthy housing include persons who served jail time and are reintegrating into the community, persons suffering from addiction, and those with mental health issues.

#### D2. Process and criteria of identifying and prioritizing significant health needs

- **D2.1.** Identification of health needs. Based on experience and available data, the community stakeholders who attended the April 6, 2015 meeting identified a list of health needs as follows:
  - a. Poverty
  - b. Obesity
  - c. Tobacco use
  - d. Substance abuse
  - e. Mental health
  - f. Transportation
  - g. Education
  - h. Housing/utilities
  - i. Violence/safety
  - j. Literacy
  - k. Maternal and child health
  - I. Vulnerable populations
  - m. Access to comprehensive healthcare
- **D2.2. Identification of cross-cutting issues that underscored the core priority health needs (May 4, 2015).** The six cross-cutting issues include poverty, mental health, transportation, violence/safety, literacy and vulnerable populations. The seven core priority issues include obesity, tobacco use, substance abuse, maternal and child health, housing, education and access to care.

#### D2.3. Public input on seven priority health issues through online Community Validation Survey (May 5 to May 27, 2015).

The survey responses were anonymous but each community stakeholder who attended the April 6 and May 4, 2015 meetings were invited to participate in the survey. A total of 74 persons responded to the online community validation survey. Race-breakdown is as follows: 86.8 percent were White, 8.8 percent were African American, 2.9 percent were Hispanic and 1.5 percent were other races. Age-breakdown is as follows: 10.1 percent were ages 18–29, 36.2 percent were ages 30–49, 43.5 percent were ages 50–64 and 10.1 percent were ages 65 or older. Among the respondents, 75.4 percent were females and 24.6 percent were males. Additional discussions of results from the online Community Validation Survey are available in the 2015 Marion County Community Health Assessment **(84)**.

Findings from the online survey related to the seven priority health needs are summarized below. Overall, the seven priority health needs were supported by the community based on survey findings and focus groups.

- a. 97.3 percent of respondents suggested keeping "obesity" on the list of seven priority health needs. Among these respondents, 5.5 percent of individuals suggested working on the language of avoiding stigma associated with obesity.
- b. 94.5 percent of respondents suggested keeping "tobacco-use" on the list of seven priority health needs. Among these respondents, 2.8 percent of individuals indicated that they thought Ohio's smoking ban mandates smoke-free public places and workplaces.
- c. 95.9 percent of respondents suggested keeping "substance abuse" on the list of seven priority health needs. Among these respondents, 4.2 percent of individuals suggested stiffer penalties, to link it with tobacco, and call it "drug and alcohol abuse."
- d. 87.5 percent of respondents suggested keeping "maternal and child health" on the list of seven priority health needs. Among these respondents, 1.4 percent suggested setting a target for mandatory birth control.
- e. 80.3 percent of respondents suggested keeping "access to safe and affordable housing" on the list of seven priority health needs. Among these respondents, 2.8 percent of individuals suggested changes regarding standards for lead paint.

- f. 91.7 percent of respondents suggested keeping "education" on the list of seven priority health needs. Among these respondents, 4.2 percent of individuals suggested strategies regarding punishment as well as enhancing partnership with United Way.
- g. 86.7 percent of respondents suggested keeping "access to comprehensive care" on the list of seven priority health needs. Among these respondents, 2.9 percent of individuals suggested we include access to transportation and developing a solution beyond emergency room access.

D2.4. Prioritization of health needs (May 27, 2015). The criteria used for prioritization of health needs is as follows:

- a. **Greater collaborative capacity** availability of multiple partners across disciplines (social service agencies, government, funders and other collaborators).
- b. Demonstrated potential for impact availability of evidence-based programs once right partners are identified.
- c. Demonstrated need data-driven and measurable.

The community stakeholders discussed the seven priority health needs based on the prioritization criteria and agreed that Marion County focus on only five priority health needs such as obesity, tobacco use, substance abuse, maternal and child health, and safe and affordable housing. The cross-cutting issues include poverty, mental health, transportation, violence/safety, literacy, vulnerable populations, education and access to care. The community stakeholders found that education and access to care influence the five priority health issues, hence, by placing education and access to care as additional cross-cutting issues, it could foster better interdisciplinary collaboration and enable community health programs to be more impactful.

# E. Resources Potentially Available to Address Significant Health Needs

### *Need #1: Obesity*

#### A. Healthcare Facilities

- A1. OhioHealth Marion General Hospital examples of outreach programs that address obesity include: (a) obesity prevention education at Marion County Fair; (b) health screenings and wellness education at the Senior Health Fair at Marion Senior Center; (c) speaking engagements and community presentations by hospital team members through the "Speakers Bureau;" and (d) collaboration with Marion Technical College in providing body mass index (BMI) screenings, blood pressure screenings, participation in health fairs and expositions, and outreach to private industries and Marion City Schools (70). OhioHealth Marion General Hospital patients have access to weight management services offered at OhioHealth McConnell Heart Health Center (77).
- A2. Center Street Community Health Center provides medical and preventive services to children and families by serving as a patient-centered medical home. Medical services include health promotion, disease prevention, treatment of diseases and chronic disease management (6).

#### **B.** Community Resources

**B1. Marion Public Health "Creating Healthy Communities"** — funded by the Preventive Health and Health Services Block Grant from the Centers for Disease Control and Prevention. In Ohio, "Creating Healthy Communities" is administered by the Ohio Department of Health Bureau of Healthy Ohio. The program encompasses healthy eating, active living and tobacco-free living in schools and communities. Initiatives to promote healthy eating include: (a) increasing access to fresh produce through community/school gardens; (b) "Healthy in a Hurry" corner store program; and (c) development of 45-acre community garden space and edible fruit tree forest. Promotion of active living is facilitated through: (a) addition of multi-use trails and enhancing existing trails by adding playground and other infrastructure improvements; (b) assistance in improving parks and playgrounds on the west side of Marion; and (c) working with schools to implement the "Safe Routes to School Committee." Initiatives for tobacco-free living include working with Marion County Park District officials to adopt "Tobacco-Free Parks" and Marion County school districts to implement a 100 percent comprehensive, tobacco-free policy. Marion Public Health is also part of the leadership team in "Pioneering Healthy Communities" projects funded by Marion Community Foundation. Examples of projects include: (a) "Sweet Corn Project," which will benefit food pantries and (b) "Super Kids," which focuses on teaching children about healthy eating, growing fruits and vegetables, and cooking (86).

#### B2. School Districts

*Marion City Schools.* Programs include "Family Gardens" in elementary schools. Family Gardens raises beds for families to cultivate, providing opportunities to work with other gardeners. Studies have shown, children who garden have the tendency to eat more fruits and vegetables (24). The wellness coordinator at Marion City Schools works collaboratively with "Pioneering Healthy Communities Marion" in promoting community gardening among families at the YMCA, Christ Missionary Baptist Church, Cornerstone Alliance and area elementary schools. Marion City Schools has a wellness policy developed by their health and wellness advisory council — comprised of teachers, parents, administrators and a district

nurse. The policy focuses on nutrition, physical activity and wellness promotion activities **(24)**. Marion City Schools participates in the 2015 Summer Food Service program where children ages 1–18 receive free meals in the summer **(16)**.

*Elgin Local Schools*. A representative from Elgin Local Schools is part of the leadership team for "Pioneering Healthy Communities Marion." Some key projects of "Pioneering Healthy Communities" include "Healthy in a Hurry" corner store, community gardens, signage for bicycle and walking routes, exercise programs at "Summer Feeding Sites," and bicycle safety days **(48)**.

- **B3.** Mid-Ohio Food Bank offers "Free Produce Giveaway" in conjunction with Marion's Summer Feeding Program. The produce giveaway distributes about 30,000 pounds of food to approximately 375 families per week saving them about \$75–\$100 per week (87).
- **B4.** Marion Family YMCA offers family health and wellness opportunities at the Family Wellness Center where the whole family can work out using the STRIVE strength training equipment (33, 34). The KIDS GYM is available for children 18 months to 8 years old. Health and wellness programs for all ages include: (a) personal training, (b) teen personal training, (c) Iron Kids, (d) Adult Martial Arts, and (e) small group training. Health innovation classes include: (a) Arthritis Foundation Aquatic Program, (b) Delay the Disease, (c) nutrition counseling, (d) LIVESTRONG at the Y for adult cancer survivors, and (e) Diabetes Prevention Program (33, 34).
- **B5.** Marion County Park District offers families opportunities to enjoy wildlife and engage in physical activity. The Marion County Park District operates five parks: (a) Marion Tallgrass Trail, a 7.3-mile, paved, multipurpose, recreational trail; (b) Terradise Nature Preserve; (c) Greenspur; (d) Myers Woods; and (e) Caledonia Nature Preserve (31).
- **B6.** Marion County Council on Aging provides senior citizens with a comprehensive resource guide to assist with meals and to provide information about food pantries. Meal- and/or food pantry-assistance are/is provided by (a) Ohio Heartland Community Action Center (provides congregate and home-delivered meals), (b) Mobile Meals of Marion County (provides home-delivered meals to home-bound persons), (c) LifeCare Alliance's Meals on Wheels (provides several meal options for persons 60+ and home-bound), (d) LifeCare Alliance's Senior Dining Center (provides congregate meals at the Marion Senior Center), (e) Salvation Army (offers a soup kitchen for all ages), (f) Marion Senior Center (distributes non-perishable food items to income-eligible persons), (g) Marion County Job and Family Services (provides food stamps for income-eligible persons), and (h) Marion County Veterans Service Commission (provides food and personal hygiene items to veterans and their dependents) (27). Food pantries are provided by St. Paul's Episcopal Church, Good Shepherd Food Pantry, Salvation Army, St. Vincent De Paul Society, Kirkpatrick Church of Christ, Gethsemane Lutheran Church and Life Link Community Church (27).
- B7. The Ohio State University Extension Marion County provides free nutrition and obesity prevention programs to individuals and families who are eligible for the Supplemental Nutrition Assistance Program (SNAP). SNAP enables individuals to adopt healthy eating, become physically active and manifest lifestyle and behavior changes (88). The Family and Consumer Sciences department teaches concepts, skills and tools to enable individuals to make healthy, informed decisions related to healthy living, food safety and healthy nutrition (88).
- **B8.** Women, Infants and Children (WIC) housed at Marion Public Health and provides education and nutritious foods to at-risk pregnant women, and infants and children up to the age of 5. The WIC program also offers breastfeeding support services (59).

- **B9.** Workplace health and wellness in Marion County, SIKA Corporation and Tri-Rivers Career Center won the silver and gold award, respectively, in the 2014 Healthy Ohio Healthy Worksite Competition (65). Tri-Rivers Career Center organized several workplace, health and wellness activities such as weight maintenance challenges, Biggest Loser challenges, weekly fitness challenges, healthy snacks, quarterly health and wellness newsletters, summer "Move It" challenges, maintaining a workout facility, sponsoring volleyball games and holding Zumba classes.
- **B10.** Marion City/County Regional Planning Commissions actively participates in Pioneering Healthier Communities to provide active means of transportation for Marion County residents (e.g., enhancement of bike paths, and walking or biking access to parks and trails (81, 82, 83).
- **B11.** Marion Community Foundation funds Pioneering for Healthier Communities projects, Salvation Army of Marion County's Ohio Food Security and Crisis Intervention and family re-housing programs, which assist households in obtaining nutritious food and housing (26).

### Need #2: Tobacco

#### **A. Healthcare Facilities**

A1. OhioHealth Marion General Hospital — offers evidence-based, smoking cessation counseling and outpatient classes using education materials from the Centers for Disease Control and Prevention. Program facilitators are certified tobacco treatment specialist. OhioHealth Cancer Services offers lung cancer screening, which tests persons who are current or former smokers, with no symptoms of lung cancer. Lung cancer screening uses a low-dose, chest CT scan to identify lung cancer before patients manifest symptoms (73). OhioHealth Marion General Hospital offers outpatient pulmonary rehabilitation services to patients with pulmonary diseases such as emphysema, chronic bronchitis, bronchiectasis,

lung cancer, asthma or pulmonary fibrosis. Marion General Pulmonary Rehabilitation department is certified through the American Association of Cardiovascular and Pulmonary Rehabilitation. Individuals availing of pulmonary rehabilitation services are provided with (a) education on disease process and management of disease, (b) ways to improve daily activities, (c) smoking cessation counseling, (d) nutrition, (e) education on medications and (f) means of conserving energy (78). OhioHealth also has an outpatient tobacco cessation program (71).

A2. Center Street Community Health Center — offers tobacco-use screening and provides smoking cessation interventions to patients (93).

- **B1. Marion Public Health** as part of the Creating Healthy Communities grant, Marion Public Health partners with the community to advocate for tobacco-free living in schools and in the community. Marion Public Health also offers a tobacco cessation program in partnership with OhioHealth Marion General Hospital. Tobacco cessation topics include (a) health benefits of quitting tobacco, (b) barriers and challenges to quitting tobacco, (c) behavior changes, (d) stress management, and (e) nicotine replacement. Creating Healthy Communities organized the Tobacco-Free Marion County Coalition, which meets monthly to discuss effective means of engaging schools, private worksites, and healthcare and social service agencies to prevent and control tobacco use.
- **B2.** Tobacco-Free Marion County Coalition developed a plan to update the tobacco policies in the four Marion County school districts. Through support of the Coalition, The Ohio State University at Marion became a tobacco-free campus in January 2014 (80).
- **B3.** Marion County School Districts with smoke-free and tobacco-free policies includes Elgin Local Schools and Tri Rivers Career Center.
- **B4.** Marion-Crawford Teen Institute a high school leadership organization where members make a commitment to abstaining from alcohol, tobacco and drugs (32).

### Need #3: Substance Abuse

#### **A. Healthcare Facilities**

A1. OhioHealth Marion General Hospital — offers a Partial Hospitalization Program and an Intensive Outpatient Program, which provide treatment and education to patients with mental health issues in a group therapy format. The programs offer group therapy, education, wellness, stress management, emotional regulation and activity planning. Compassionate care is provided by a multidisciplinary team comprised of nurses, social workers, therapists and psychiatrists. Speakers from Alcoholics Anonymous and Narcotics Anonymous give presentations in the hospital.

- B1. Crawford-Marion Board of Alcohol, Drug Addiction and Mental Health Services (Crawford-Marion ADAMH Board) — contract agencies include (a) Community Counseling Services, Inc., (b) Marion Area Counseling Center, (c) Contact Careline, (d) Recovery to Work Program, (e) Family and Children First Council, (f) Marion-Crawford Prevention Programs, (g) Maryhaven, (h) National Alliance for the Mentally III Families of Crawford-Marion Counties, and (i) Delmor Dwellings (9, 10). The Crawford-Marion ADAMH Board, in partnership with Marion-Crawford Prevention Programs, Marion Public Health, Marion City Police Department, Marion County Prosecutor's Office, Marion County Sheriff's Office and MARMET Drug Task Force, implemented the program "Prevention, not Punishment," which raised awareness about substance abuse and substance abuse prevention in schools and throughout Marion County (23).
- **B2.** Marion Area Counseling Center, Inc. provides drug and alcohol recovery services, therapy services for individuals, families and groups, crisis intervention services, community support services, telephone-based crisis intervention and referral services (CONTACT Care-Line), supervised apartments, victim assistance programs, employee assistance programs and drug-free workplace training, Program Encouraging Employment and Recovery (PEER), Foundations Recovery Center, and day treatment to build skills on daily living activities (20).
- **B3.** Marion City Schools offers the "Prevention, not Punishment" drug screening program to students (23). The "Prevention, not Punishment" program also empowers students to take a pledge against drug abuse (e.g., "not to take any harmful or illegal substances for entertainment, to manage stress, or impress friends" and "help friends and family members stay drug- and alcohol-free" (36).
- B4. STAND Coalition collaborates with Marion-Crawford Prevention Programs and Marion County Sheriff's Office in organizing and implementing the "Parenting for Prevention" workshop, which focuses on trends in adolescent drug abuse, substance abuse prevention among children, and roles of technology in adolescent drug abuse. The STAND Coalition also hosts town hall meetings such as "Understanding Addiction," focused on how addiction makes chemical changes to the pleasure center and reward circuit of the brain and how medication-assisted treatment can help support recovery from addiction (42). The STAND Coalition collaborated with Marion Crawford Prevention Programs and Crawford-Marion ADAMH Board to create the "FRONT LINE Homes" project where families pledge not to serve alcohol to minors, to be aware of events at home, and not to allow underage drinking and substance abuse in their homes (42, 51).
- **B5. "Join the Front Line at Work" program** an initiative involving employers, "Working Partners," Crawford-Marion ADAMH Board, Marion Chamber of Commerce, United Way of Marion County, Marion County Job and Family Services, Marion Area Counseling Center, Marion Community Foundation, and Marion Matters. Front Line at Work was launched to provide drug-free, workplace education and training to businesses in Marion County (17).

- **B6.** MARMET/METRICH Drug Task Force the Marion Metro Drug Enforcement Unit (MARMET) operates under the Marion County Sheriff's Office. The METRICH Enforcement Unit operates under the Office of Criminal Justice Services, serving Marion County and eight other counties in north central Ohio (62). MARMET and METRICH work together to investigate drug deals and make necessary arrests.
- **B7.** Marion Community Foundation in October 2015, the Marion Community Foundation funded several non-profit organizations that address substance abuse. Examples of funded organizations include Arnita Pittman Community Recovery Center's Buckeye Residential Recovery House and a sober living facility for adult men who are recovering from alcohol or drug addiction. Pittman Center also received funding for transportation assistance to clients starting and continuing treatment (53).

### Need #4: Maternal And Child Health

#### **A. Healthcare Facilities**

**A1. OhioHealth Marion General Hospital** — offers the largest maternity program in north central Ohio with a Level II nursery, staffed with board-certified neonatologists (who are trained for select, high-risk mothers and newborns), board-certified obstetricians, pediatricians and anesthesiologists, and nurses who provide exemplary, compassionate care (75). OhioHealth Marion General Hospital also offers the GRADS (Graduation, Reality and Dual-Role Skills) program, an educational seminar for teen mothers, 12 to 18 years old, about perinatal issues such as shaken-baby syndrome, hazards of smoking, breastfeeding and bottle-feeding. An annual presentation is given to inmates which includes smoking cessation counseling and information on the effects of smoking.

- **B1.** Help Me Grow programs in Marion County include central coordination, early intervention and home visiting. Early intervention and home visiting are provided by the Marion Adolescent Pregnancy Program (67).
- **B2.** Marion Public Health one program that address maternal and child health includes Creating Healthy Communities, which promotes healthy eating, physical activity and tobacco-free living for mothers and members of the entire family (57). Marion Public Health also administers the Women, Infant and Children (WIC) program, which provides education on nutritious foods to enable a healthy pregnancy and good health for postpartum women, those who are breastfeeding, and children up to the age of 5 (59).
- B3. Pioneering Healthier Communities aims to reduce childhood obesity in Marion through policy, system and environmental changes that enable persons to eat healthy and become physically active (81, 82, 83). Action teams include "Built Environment Team," "Education and Awareness Team," "Food Access Team," "Healthy Schools Team" and "Evaluation Team." In 2014, Pioneering Healthier Communities achieved the following: (a) improvement of the built environment by adding bike lanes and development of Tall Grass Trail; (b) bike safety events; (c) worked with Marion City Schools to hire a wellness coordinator; (d) launched "Healthy in a Hurry" corner store; (e) more days and locations of physical activity at summer feeding sites; (f) nine locations of Community Gardens raised beds; (g) Walk to Schools Day; (h) school wellness training; and (i) community farming (81, 82, 83).
- **B4.** Voice of Hope Pregnancy Centers operated by Bethel Pro-Life Ministries in Marion, Bucyrus and Upper Sandusky. Voice of Hope serves women and teens experiencing unplanned pregnancy. Free and confidential services include (a) "Your Pregnancy Options," (b) 24-hour crisis hotline, (c) pregnancy tests, (d) peer counseling, (e) information on sexually transmitted diseases, (f) community referrals, (g) maternity care and baby clothing, (h) prenatal and parenting education, (i) support for women who experienced challenges during pregnancy, and (j) speakers in community meetings (21).
- B5. Bethel Women's Clinic offers free prenatal and parenting education classes based on a faith-based curriculum. By attending the classes, the clients earn "Baby Bucks" to purchase baby supplies; topics include (a) "First, Second and Third Trimester," (b) "Healthy Eating for Two," (c) "Reducing the Risk of Sudden Infant Death Syndrome (SIDS)," (d) "When Baby Comes Early," (e) "Newborn Care," (f) breastfeeding, (g) postpartum depression, (h) toilet training, (i) time and money management, and (j) discipline (85).

## Need #5: Safe And Healthy Housing

#### **A. Healthcare Facilities**

- A1. OhioHealth Marion General Hospital provides care to persons who experience falls, poisoning, and other unintentional injuries, exposure to rodents and pests, animal bites and other dwelling place-related injuries.
- A2. Center Street Community Health Center provides medical services and serves as a patient-centered medical home. The Center Street Community Health Center provides care to patients' environmentally triggered allergies or asthma attacks.

- **B1.** Marion Public Health Division of Environmental Health conducts inspection as means of preventing injury and/ or illness, and improving quality-of-life. Examples of inspections include household sewage treatment, solid waste disposal, trash complaints and illegal dumpsite cleanups in collaboration with DKMM Solid Waste District, private water program, and plumbing in commercial and residential homes and buildings (58). Marion Public Health, in collaboration with League of Women Voters, Ohio Healthy Homes Network and Ohio Department of Health, hosted "Conversation About Lead," held in April 2015 at the Marion Town Center Mall Community Room and broadcasted live over the radio and online (56).
- **B2.** Salvation Army manages group homes, emergency shelters, and transitional living centers that provide housing, food and temporary lodging for individuals, families and youth (91).
- **B3.** Marion Area Counseling Center operates Monarch Place Apartments, a 10-unit, one-bedroom, permanent housing complex for severely mentally ill persons. Marion Area Counseling Center is also building Viceroy Place Apartments, which provides support services in addition to transitional housing (18, 19).
- **B4.** Habitat for Humanity<sup>®</sup> since its inception, Habitat for Humanity<sup>®</sup> has provided affordable homes to 33 families, enabled at-risk children to live in safe, stable homes, and revitalized abandoned properties and disfigured neighborhoods (12, 13).
- **B5. Goodwill Industries** serves Marion, Delaware, Union, Crawford and Morrow counties. The housing program helps individuals and families lease low-cost houses or apartments to assist with financial and family stability. Housing is also available for persons with physical disabilities. In conjunction with housing, persons are provided with services such as budgeting, job search and referrals to community agencies (11).
- **B6.** Marion City/County Regional Planning Commission composed of county, city and village officials as well as private citizens dedicated to efficient growth and development in Marion County. Projects are directed towards future planning related to land use, transportation and recreation (22).

# F. Evaluation of the Impact of Actions Taken by the Hospital to Address Significant Health Needs Identified in the 2013 Board-Approved Community Health Needs Assessment

**Appendix C** summarizes the impact of community benefit programs that were part of the OhioHealth implementation strategy to address priority health needs as identified in the 2013 board-approved community health needs assessment **(69, 70)**.

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# **Appendix A**

Summary of Data and Information Related to the Significant Health Needs Identified by Community Stakeholders in Marion County, Ohio

# Need #1: Substance Abuse

*Youth.* According to the 2014 Marion Public Health Youth Community Survey **(84)**, substance abuse among youth is characterized as follows: (a) 8.6 percent of youth used marijuana in the past 30 days; (b) six percent of youth had been offered or sold illegal drugs on school property in the past 12 months; (c) 5.9 percent of youth used prescription medication of other persons some time in their life; (d) five percent of youth reported "huffing" at some time in their life; and (e) 4.5 percent of youth used steroids obtained from other persons at some time in their life.

*Adults*. According to the 2014 Marion Public Health Adult Community Survey **(84)**, substance abuse among adults is characterized as follows: (a) 4.7 percent of adults used marijuana in the past six months; (b) 5.4 percent of adults reported that they have an immediate family member who used illegal drugs in the past six months; and (c) 4.4 percent of adults used either OxyContin or Vicodin (not as prescribed) at least once in the past six months.

Additional data related to substance abuse in Marion County is available in the 2015 Marion County Community Health Assessment **(84)**.

# Need #2: Obesity

**Body mass index (BMI).** According to the 2014 Marion Public Health Youth Community Survey **(84)**, 20.3 percent of Marion children were overweight while 10.5 percent were obese. According to the Marion Public Health Adult Community Survey, 33.8 percent were overweight while 40.1 percent were obese.

*Nutrition.* According to the 2014 Marion Public Health Youth Community Survey **(84)**, 85.1 percent of children do not eat the recommended five or more servings of fruits and vegetables per day. Nearly 13 percent of children reported that the food they ate came from convenience stores, schools, or fast-food or other restaurants.

*Obesity-related chronic diseases*. According to the 2014 Marion Public Health Adult Community Survey **(84)**, prevalence of chronic diseases among adults are as follows: (a) 17.5 percent of adults have diabetes; (b) 44.6 percent of adults have high blood pressure; and (c) 44.2 percent of adults have high cholesterol. In Ohio, 11.3 percent of adults have diabetes.

*Physical activity.* According to the 2014 Marion Public Health Youth Community Survey **(84)**, 15.9 percent of children had between zero and one day with an hour or more of physical activity in the past week. According to the 2014 Community Health Ranking, 31 percent of adults ages 20 or older had no physical activity. In Marion County, 67 percent of residents had access to exercise opportunities.

Additional data related to obesity among Marion County residents is available in the 2015 Marion County Community Health Assessment **(84)**.

### Need #3: Tobacco

*Youth.* According to the 2014 Marion Public Health Youth Community Survey **(84)**, (a) 26.2 percent of youth have tried smoking; (b) 10.2 percent of youth first smoked a whole cigarette when they were 13 years old; and (c) 7.3 percent have tried to quit smoking in the past 12 months.

*Adults.* According to the Marion Public Health Adult Community Survey **(84)**, (a) 15.5 percent smoked cigarettes daily and (b) 23.8 percent of adults reported that tobacco was smoked in their home in the past 30 days.

Additional data related to tobacco among youth and adult Marion County residents is available in the 2015 Marion County Community Health Assessment **(84)**.

### Need #4: Poverty

Approximately 18.5 percent of the population has income at or below the poverty level. Of these poor populations, 27.4 percent were younger than 18 years old, 42.4 percent were African American, 43.2 percent were Hispanic, 46.6 percent were female householders and 29.4 percent had less than a high school education. Approximately 24.7 percent of Marion County residents in the labor force worked in manufacturing, 25.2 percent worked in education, healthcare and social assistance, and 10.7 percent worked in retail. Approximately 81.7 percent received private wages or were salaried employees. Additional data related to poverty among Marion County residents is available in the 2015 Marion County Community Health Assessment **(84)**.

### Need #5: Educational Attainment

Among the 407 respondents of the 2014 Marion Public Health Adult Community Survey **(84)**, 34.9 percent completed high school or obtained a GED; 32.7 percent had some college education (e.g., bachelor's degree); 14.5 percent were college graduates; 9.6 percent attended graduate school; 5.9 percent had some high school education; and 3.4 percent completed education up to the eighth grade. Additional data related to poverty among Marion County residents is available in the 2015 Marion County Community Health Assessment **(84)**.

### Need #6: Transportation

Marion Area Transit (MAT) is a public transportation system provided by the City of Marion, Ohio and funded by the Ohio Department of Transportation and the Federal Transit Administration (7). MAT provides fixed routes, demand response (curb-to-curb service) and enhanced service. (Enhanced service is a door-to-door service to appointments (7). Transportation services are also provided to Marion Area Senior Center, Marion Rotary, On Site, Med Corp Ambulate, Marion County Job and Family Services, and Veterans Services (19).

# Need #7: Mental Health

*Mentally unhealthy days.* According to the 2014 Marion Public Health Adult Community Survey **(84)**, the percent of respondents with mentally unhealthy ("not good") days were as follows: (a) eight percent of adults had three to seven mentally unhealthy days; (b) five percent of adults had eight to 14 mentally unhealthy days; and (c) nine percent of adults had 15+ mentally unhealthy days. Based on findings from the same survey, 25 percent of respondents reported that their mental health status interfered with their daily activities. Marion County residents had an average of 4.9 poor mental health days within the past 30 days.

Availability of mental health providers. In Marion County, there are 1,807 persons per one mental health provider.

Additional data on mental health is available in the 2015 Marion County Community Health Assessment (84).

# Need #8: Violence/Safety

*Domestic violence* According to the 2014 Marion Public Health Adult Community Survey **(84)**, 2.7 percent of women who were pregnant within the past five years reported that they experienced domestic violence. In 2013, there were 216 domestic violence incidents in Marion County **(64)**.

### Need #9: Housing/Utilities

*Housing units.* There are 27,769 housing units in Marion County, of which 88.5 percent are occupied while 11.5 percent are vacant. In Marion, Ohio, there are 14,844 housing units, of which 84.1 percent are occupied while 15.9 percent are vacant. Among the occupied units in Marion County, 30.9 percent are renter-occupied while 69.1 percent are owner-occupied. A total of 1,060 occupied houses (4.3 percent) lack either complete plumbing facilities, complete kitchen facilities or no telephone service.

*Year structure built.* A total of 78.8 percent of the houses in Marion County and 86.4 percent of the houses in the Marion, Ohio were built at least 45 years ago.

*Mortgage.* In Marion County, a total of 66.5 percent of the houses had an average monthly mortgage of \$700 to \$1,499 and approximately 59.4 percent of the housing units are being paid through a monthly mortgage. In Marion, Ohio, a total of 70.9 percent of the houses had an average monthly mortgage of \$700 to \$1,499 and approximately 63.8 percent of the housing units are being paid with a mortgage.

*Environmental health investigations.* On average, Marion Public Health performed (a) 140 rabies per year (bats, cats, dogs or other animals), (b) 687 solid waste-complaint inspections and (c) 1,251 nuisance inspections.

# **Appendix B**

### Summary of Input from Persons Who Represent the Broad Interests of the Community Served

#### 1. Center Street Community Health Center

- + Representative: Cliff Edwards, chief executive officer
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all persons with or without health insurance who need medical, dental and behavioral health services.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "To improve the health of our community by providing barrier-free access to medical care."
- + Examples of programs and services (6, 63):
  - **Medical services** such as clinic visits, physical exams required by the Ohio Department of Transportation, laboratory services, vaccinations, medication assistance, access to patient-centered, medical homes, and federally qualified, health center-discount pricing.
  - **Dental services,** including cleaning and dental health assessments, placement of fillings, tooth extractions, root canals and placement of dentures.
  - **Behavioral health services** such as management of anxiety and depression, enhancement of self-esteem and body image, behavior modification and handling grief.

#### 2. Central Christian Church

- + Representative: Reverend Merlyn Winters
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "To preach the gospel of Christ and to share God's love in the Marion community and throughout the world."
- + Examples of programs and services (26):
  - Christian-based community programs.

#### 3. City of Marion

- + Representative: Mayor Scott Schertzer
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons residing in the city of Marion.
- Inputs: (a) Identification of significant health needs and community resources that address these needs;
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "To provide city government services and activities to the residents of the city of Marion, Ohio."
- + Examples of programs and services (7):
  - Manage and facilitate services such as airport and bus/transit services, engineering/zoning, streets and sanitation departments, utility billing, water pollution control and tax payments.
  - Offers court-related services through the municipal court.
  - Manages and facilitates the Parks Department.
  - Manages the Marion Senior Center.
- 4. Crawford-Marion Board of Alcohol, Drug Addiction and Mental Health Services
  - + Representatives: Jody Demo-Hodgins, executive director; Annette Holler, board member
  - + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves persons suffering from alcohol and drug addiction and mental health problems.
  - Inputs: (a) Identification of significant health needs and community resources that address these needs; and
     (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
  - + Time frame of inputs: April 6 to May 27, 2015
  - + **Mission of organization**: "To assure the availability of high-quality alcohol, drug addiction and mental health services to all residents through planning (assessing needs and resources and determining priorities) and purchasing cost-effective services."
  - + Examples of programs and services (9):
    - Contracts with Community Counseling Services, Inc. and Marion Area Counseling Center, which are mental health and substance abuse treatment agencies.
    - Contracts with Contact Careline, which is a telephone-based crisis intervention and information/referral service.
    - Recovery to Work programs that provide vocational rehabilitation services to individuals who are mentally ill or have addiction problems so they can obtain employment.
    - Family and Children First Council, which coordinates services for youth.
    - Marion-Crawford Prevention Programs, which provide substance abuse prevention programs to students up to 12<sup>th</sup> grade.

#### 5. Marion County Family and Children First Council

- + Representative: Crystal Slone, director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves children and families.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Increase the access, capacity and effectiveness of services for the most vulnerable of our county's youth and their families whose needs extend beyond any one youth-serving program."
- + Examples of programs and services (25, 52):
  - Help Me Grow, Maternal, Infant and Early Childhood Home Visiting, Family Centered Support Services, Strengthening Families
  - "Family Matters," which is a two-week program that focuses on strengthening family relationships, communication and increasing knowledge of resources.

#### 6. Habitat for Humanity® of Marion County, Ohio

- + Representative: Lynn Zucher, executive director
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all persons needing safe and affordable housing.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "Seeking to put God's love into action, Habitat for Humanity<sup>®</sup> brings people together to build homes, communities and hope."
- + Examples of programs and services (13):
  - Opportunities for low-income families to own safe and affordable housing.
  - Fundraising for housing projects.
  - ReStore, a low-cost store for house items and building materials.

#### 7. Heart of Ohio Homeless Shelter

- + Representative: Chuck Bulick, executive director
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves persons needing emergency or transitional shelter services.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "With support from our communities, we compassionately address the needs of homeless individuals and families by providing safe shelter, basic necessities and a structured opportunity to regain self-sufficiency."
- + Examples of programs and services (19):
  - Access to laundry facilities, telephone lines, Marion bus passes and referrals to community resources.

#### 8. League of Women Voters Marion

- + Representatives: Rosemary Chaudry, member and community resident
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all persons residing in Marion County.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization:** "The League of Women Voters, a non-partisan, political organization, encourages the informed and active participation of citizens in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy."
- + Examples of programs and services (37, 50):
  - Evaluating Marion's community transportation services and determining community needs.
  - Understanding juvenile detention and alternative initiatives.

#### 9. Marion Adolescent Pregnancy Program (MAPP)

- + Representative: Chris Haas
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves female adolescents.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "To provice social services to families with children from birth to age three, free pregnancy testing and prevention services."
- + Examples of programs and services (66):
  - Provides Marion County Help Me Grow home visiting and early intervention.

#### 10. Marion Area Counseling Center

- + Representatives: Bev Young, director; Elaine Miller, clinical director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves persons with mental/behavioral health issues.
- + **Inputs:** (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Developing solutions with clients and the community to manage alcohol, drug, mental health, physical health and other life challenges to enrich lives and enhance the community."
- + Examples of programs and services (19):
  - "Victim Assistance Program," "Marion Driver Intervention Program," "Signs of Suicide," "Prime for Life,"
     "Housing Assistance," and "Mental Health First Aid"
  - "Contact Care Line"
  - "Foundations Recovery Center," "MACC West" and "Monarch Place Apartments"

#### 11. Marion Chamber of Commerce

- + Representative: Pam Hall, president
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves businesses in Marion County, including small businesses owned by residents.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "An association of businesses providing leadership for improvement of the economic prosperity and quality-of-life in the Marion area."
- + Examples of programs and services (17):
  - Drug-free workplace
  - Marion Area Leadership Program, which assists individuals representing different businesses in Marion County develop leadership skills and learn about the diverse communities in Marion County.

#### 12. Marion City/County Regional Planning Commission

- + Representative: Dan Stewart, assistant director of land development and information
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons residing in Marion County.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Guides and promotes land development for future homes, businesses and industries."
- + Examples of programs and services (22):
  - Planning and implementation to conserve natural resources.
  - Urban areas rehabilitation and redevelopment.
  - Identifying new growth areas.

#### 13. Marion City Schools

- + Representatives: Gary Barber, superintendent; Winnie Brewer, food services supervisor
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all students in Marion City Schools.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "We strive to inspire a community of achievement. We inspire students to succeed."
- + Examples of programs and services (23, 38, 41, 54):
  - Free winter produce markets partnership with the Mid-Ohio Food Bank, which makes free produce available to low-income families.
  - "Prevention, not Punishment" encourages students to pledge against substance abuse and undergo volunteer drug testing.
  - Weekend Backpack Program gives non-perishable items to children at the end of the school week to avert hunger.
  - Walk/Bike to School students and families walk or bike to school to promote fitness and safety.

#### 14. Marion Community Foundation

- + Representative: Dean Jacob, president and chief executive officer
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons.
- + **Inputs:** (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Dedicated to enhancing quality-of-life for the greater Marion area through fostering philanthropy consistent with community values by providing a vehicle for planned giving through acceptance, management and distribution of endowed funds in accordance with the wishes of our donors."
- + Examples of programs and services (26):
  - Funding awarded to Arnita Pittman Community Recovery Center to provide transportation assistance.
  - Funding awarded to Center Street Community Health Center to expand their behavioral health program.
  - Funding awarded to Habitat for Humanity® "Brush with Kindness" home preservation program.
  - Funding awarded to Let's Read 20 to promote early literacy, reading and education.
  - Funding awarded to Salvation Army to enable food security, crisis intervention and family re-housing.

#### 15. Marion County Children's Services

- + Representative: Jacqueline Ringer, executive director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves children, families and communities.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "To lead the community in the protection of children by working with families to promote, develop, and maintain safe and permanent homes."
- + Examples of programs and services (25):
  - Intake/assessment services
  - Protective, home-based services
  - Placement/substitute care services
  - Traditional family foster care
  - Adoption services

#### 16. Marion County Council on Aging

- + Representative: Bede Agner, executive director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all older adults.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Committed to improving quality-of-life for older adults in Marion County by providing services that enrich, enhance and promote independent living."
- + Examples of programs and services (27):
  - Contract with Marion Senior Center to provide transportation throughout the county for older adults who are capable of walking and to assist with shopping for groceries and prescribed medicines.
  - Contract with OnSite ATS to provide transportation using lift-equipped vehicles for medical appointments in Marion, Franklin and Delaware counties.
  - Contract with Interim HealthCare of Ohio and Kindred at Home to assist with basic housekeeping and personal care.
  - Contract with Ohio Heartland Community Action Center to provide home-delivered meals.
  - Contract with Kingston Residence of Marion to provide adult daycare services, including meals, therapy, socialization and medications.
  - Contract with a licensed social workers who assist older adults in identifying community resources and providing support to families and caregivers.

#### 17. Marion County Board of Developmental Disabilities

- + Representatives: Cheryl Plaster, superintendent; Ruth Titter, staff
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons with developmental disabilities.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Provide services that enable individuals with disabilities the opportunity to live full lives and contribute back to the communities in which they live."
- + Examples of programs and services (92):
  - Let's Read 20
  - MARCA, sheltered workshop
  - Marie English Early Childhood Center
  - Special Olympics
  - Adult services, community employment and residential programs

#### 18. Marion County Help Me Grow

- + **Representatives:** Jennifer Haberman-Boleyn, contract manager of early intervention and home visiting; Jennifer Laird Valentine, service coordinator
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves parents and children.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Supports families in helping their young children grow, learn and develop to their fullest potential."
- + Examples of programs and services (66, 67):
  - Home visiting program supports first-time pregnant women and families with young children.
  - **Early intervention program** supports families of children who are developmentally delayed or disabled with services and resources.

#### 19. Marion County Job and Family Services

- + Representative: Roxane Somerlot, director (with knowledge of and expertise in public health)
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons and families.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "In partnership with the community, we provide services that support and uplift individuals and families, contribute to skilled and healthy residents, making for successful businesses and a stronger community."
- + Examples of programs and services (29):
  - Workforce development as part of the "OhioMeansJobs" Marion County Center.
  - Distribution of benefits (e.g., Adult Protective Services and the CHORE Program for older adults).
  - Access to community programs, which assist in buying food and accessing limited financial aid and healthcare coverage.
  - Child support collection.

#### 20. Marion Crawford Prevention Programs

- + Representatives: Jodi Galloway, director; Annette Holler, teen institute adviser; Erika Foster, staff
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves students up to 12<sup>th</sup> grade.
- + **Inputs:** (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "To provide alcohol and substance abuse prevention programs to students and professionals."
- + Examples of programs and services (9):
  - Coordinates alcohol and other drug prevention programs to avoid duplication of services.
  - Prevention education to professionals.
  - Coordination of teen institute activities.

#### 21. Marion Family YMCA

- + Representative: Theresa Lubke, executive director
- + Description of the medically underserved, low-income or minority populations represented by organization: serves all persons
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + Mission of organization: "To put Christian principles into practice that build healthy spirit, mind and body for all."
- + Examples of programs and services (33, 34):
  - Youth development programs and services.
  - Healthy living programs and services.
  - Social responsibility programs and services.

#### 22. Marion Head Start

- + Representative: Debbie Schuster, director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves income-eligible children and families.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "Dedicated to providing income-eligible children and families with a quality, comprehensive and developmentally appropriate programs that strengthen families and promote self-sufficiency."
- + Examples of programs and services (79):
  - · Education and early childhood development
  - Family partnerships
  - Child health, safety and nutrition
  - Special-need services
  - Parent education
  - Child mental health

#### 23. Marion Industrial Center

- + Representative: Sharon Baldinger, human resources manager
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Provides job opportunities to qualified and skilled workers.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Provides companies with quality storage and logistic services."
- + Examples of programs and services (35, 48):
  - Distribution, warehousing, handling, logistics and intermodal services.
  - Participates in development of action plans for Pioneering Healthy Communities Marion in working a Community Action Plan to improve physical activity and healthy nutrition among Marion County residents.

#### 24. Marion Matters

- + Representative: Heidi Jones
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves persons in poverty.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization**: "Mobilizing caring community members working to create pathways out of poverty through education and support."
- + Examples of programs and services (26):
  - Adult education and training
  - Community education on alleviating poverty25.

#### 25. Marion Minority Commission

- + Representative: Linda Sims, "Voice of the People" host
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves minorities residing in Marion County.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Address violence at a young age."
- + Examples of programs and services:
  - "Voice of the People" radio (WWGH 107.1 FM).
  - Community advocacy to reduce violence among youth.

#### 26. Marion Municipal Court

- + **Representative:** Judge Teresa Ballinger
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all persons needing services provided by the Marion Municipal Court.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Provides court-related services for residents of Marion County."
- + Examples of programs and services (3,9):
  - Participates in the "Bridges Out of Poverty" project, spearheaded by the Supreme Court of Ohio.
  - Community partner in the Mid-Ohio Reentry Coalition, which has a goal of helping individuals from the prison system reintegrate with the community and reduce recidivism.

#### 27. Marion Public Health

- + **Representatives:** Erin Creeden, project coordinator of Creating Healthy Communities; Tom Quade, health commissioner; Abbey Trimble, director of population health (all with knowledge of and expertise in public health)
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all residents of Marion County who needs public health services.
- + Inputs: (a) Identification of significant health needs and community resources that address these needs; (b) categorization of 13 significant health needs identified by community stakeholders on April 6, 2014 into six cross-cutting issues and seven significant health needs; (c) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; (d) identification of top five priority health needs; and (e) partnership with OhioHealth in facilitating the community stakeholder meetings.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "To protect the health of the community and improve quality-of-life for residents by preventing disease and teaching strategies for good health."
- + Examples of programs and services (55):
  - Bureau of Children with Medical Handicaps programs, campground inspections, child fatality reviews, communicable disease surveillance, emergency preparedness, immunizations, case management, food safety inspections, Creating Healthy Communities, housing, high grass and weed complaints, Medicaid administrative claims, emergency preparedness and management of Medical Reserve Corps, plumbing inspections, private water systems, inspections of public pools and spas, prevention of rabies and pest infestations, school nursing, school safety, inspection of septic systems, solid waste inspections, inspection of tattoo and body piercings, vital records, WIC nutrition and breastfeeding education.
  - Conduct community health assessments and develop community health implementation and strategic plans as part of the public health accreditation with the Public Health Accreditation Board.

#### 28. Marion Technical College

- + **Representatives:** Chris Gase, Dean of health technologies division and director of medical laboratory sciences; Cindy Hartman, director of nursing technologies
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all enrolled students.
- + Inputs: (a) Identification of significant health needs and community resources that address these needs; (b) categorization of 13 significant health needs identified by community stakeholders on April 6, 2014 into six cross-cutting issues and seven significant health needs; (c) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (d) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "To provide an enriched and personal educational experience for our community."
- + Examples of programs and services (60):
  - Grants Associate of Arts and Associate of Science degrees in business, engineering, health technologies, nursing technologies, information technologies, public service and various certificates.

#### 29. Multi-County Correctional Center

- + Representative: Dale Osborn, director
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves inmates from Marion County.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + Mission of organization: "Provide a safe correctional system."
- + Examples of programs and services (30):
  - Offers inmates religious programs and educational programs.
  - Self-improvement programs such as Alcoholics Anonymous, Narcotics Anonymous, Alcohol and Other Drugs, Healthy Relationships Educational Classes and 12-Step Alpha Recovery Program.

#### 30. OhioHealth Community Health and Wellness

- + **Representatives:** Orelle Jackson, system director, community health and wellness; Mary Ann G. Abiado, RN, data management and evaluation specialist; Amber Hetteberg, administrative assistant
- Description of the medically underserved, low-income or minority populations represented by organization:
   Persons needing comprehensive prenatal and postpartum care, and/or health and wellness education related to heart disease, diabetes and obesity.
- + Inputs: (a) Identification of significant health needs and community resources that address these needs; (b) categorization of 13 significant health needs identified by community stakeholders on April 6, 2014 into six cross-cutting issues and seven significant health needs; (c) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; (d) identification of top five priority health needs; and (e) obtained meeting minutes and tabulated health needs and community resources.
- + Timeframe of inputs: April 6 to May 27, 2015
- + Mission of organization: "To improve the health of those we serve."
- + Examples of programs and services:
  - Wellness on Wheels comprehensive prenatal care program
  - Health literacy programs
  - Teen Options to Prevent Pregnancy

#### 31. OhioHealth Marion General Hospital

- + **Representatives:** Lisa Ahonen, site director, cancer services; Teresa Detano (resigned); Bernie Gillespie, manager, pastoral care; Bruce Hagen, president; Shawn Kitchen, director, growth and business development; Jennifer Knotts, oncology patient navigator; Chris Truax, chief operating officer
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons regardless of ability to pay.
  - Inputs: (a) Identification of significant health needs and community resources that address these needs; (b) categorization of 13 significant health needs identified by community stakeholders on April 6, 2014 into six cross-cutting issues and seven significant health needs; (c) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs; in the final list for prioritization; (d) identification of top five priority health needs; and (e) partnership with Marion Public Health in facilitating the community stakeholder meetings.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "To improve the health of those we serve."
- + Examples of programs and services (74):
  - Medical and surgical services, behavioral health, cancer care, emergency care, heart and vascular services, home health, hospice care, infusion clinic, maternity, medical massage therapy, orthopedic services, pastoral care, pulmonary rehabilitation, robotic-assisted therapy, surgery and wound care
  - Health and wellness outreach programs that address obesity, tobacco use, substance abuse, maternal and child health, and safe and healthy housing.

#### 32. OhioHealth Marion General Hospital Foundation

- + Representative: Phyllis S. Butterworth, director of development
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves patients of OhioHealth Marion General Hospital by providing community programs and services.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "To improve the health of those we serve."
- + Examples of programs and services (72):
  - Diabetes Education Funds serves diabetic youth and adults through education and medical supplies.
  - Cherie Wall Scholarship Fund scholarship for a Marion Technical College radiology student.
  - Forensic Nurse Examiner Fund serves sexual assault nurse examiners who provide care to children and adults who were victims of sexual assault, abuse or elder abuse.
  - Hospice and Hospice Bereavement/Meditation/Education Fund serves patients during end-of-life as well
    as grief/bereavement support and education to survivors.
  - Smoking Cessation Fund serves patients who need assistance and guidance through education classes and support.

#### 33. Ohio Heartland Community Action Commission

- + Representative: Tracey Rector, director
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves low income persons in Marion, Morrow, Crawford and Richland counties.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Foster and promote planning services and developmental efforts for the mobilization and utilization of resources public and private for coordinated attack upon conditions of poverty affecting the inhabitants of the area."
- + Examples of programs and services (79):
  - Home Energy Assistance Program (HEAP) assists with winter heating costs.
  - Winter Crisis Program or Emergency HEAP provides financial assistance to persons whose heating source may be disconnected.
  - Summer Crisis Program provides assistance to low-income persons for their air conditioning bills.

#### 34. SIKA Corporation, Marion

- + Representative: Alyson Issler, regional human resources manager
- + Description of the medically underserved, low-income or minority populations represented by organization: Warehouse workers.
- Inputs: (a) Identification of significant health needs and community resources that address these needs; and
   (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "To be the vital link for our customers with the best brands."
- + Examples of programs and services:
  - Warehousing
  - Employee health services
  - "Water First for Thirst Agreement," where participating companies display posters, use water bottles, change beverages in the vending machine, make water more accessible and distribute education materials (15).

#### 35. The Ohio State University at Marion

- + **Representatives:** Dave Clayborn, director of development and community relations; Steven Litzenberg, staff; Greg Rose
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves all students, faculty and staff affiliated with the university campus in Marion, Ohio.
- + **Input:** Opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization.
- + Time frame of input: April 6 to May 27, 2015
- + **Mission of organization:** "We provide an affordable education combining the rigor and opportunities of a leading research university with the support of a small campus to prepare our graduates for their professions within a global society."
- + Examples of programs and services (8, 90):
  - Larry R. Yoder Prairie Nature Center community partner in the tall grass prairie restoration on the campus.
  - Tobacco-free campus in collaboration with Creating Healthy Communities Coalition.

#### 36. United Way of Marion County

- + Representative: Pam Stone
- + Description of the medically underserved, low-income or minority populations represented by organization: Serves all persons in Marion County, Ohio.
- + **Inputs:** (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + **Mission of organization**: "Provides leadership in mobilizing resources to provide opportunities for people to measurably improve their lives."
- + Examples of programs and services (92):
  - Education partnerships with Boys and Girls Club through academic development, PALS program and Power Hour, I CAN Center of Excellence, LaRue After School Program and Scouting Scholarships.
  - Income partnerships with Legal Aid Society, Marion Area Counseling Center, Marion Goodwill Industries, Marion Matters, Mobile Meals of Marion County and Salvation Army.
  - Health partnerships with Boys and Girls Club "Smart Moves," Center Street Community Health Center "Medical Home for the Underserved," Community Action Commission's "United Community Prescription Program," Marion Adolescent Pregnancy Program's "Changes and Choices," Marion Area Counseling Center's "Contact Care-Line," "PRIME for Life," "Signs for Suicide" and Safety City's "Safety City Program."
  - Safety net partnerships with American Red Cross, First Line, Legal Aid Society, Marion Area Counseling Center, Marion Goodwill Industries, Salvation Army and Turning Point.

#### 37. Voice of Hope Pregnancy Center

- + Representative: Natalie Longmeier, executive director
- + **Description of the medically underserved, low-income or minority populations represented by organization:** Serves women who had an unplanned pregnancy.
- + **Inputs:** (a) Identification of significant health needs and community resources that address these needs; (b) opportunity to provide feedback on inclusion or exclusion of the cross-cutting issues and significant health needs in the final list for prioritization; and (c) identification of top five priority health needs.
- + Time frame of inputs: April 6 to May 27, 2015
- + Mission of organization: "Answers questions about options for an unplanned pregnancy."
- + Examples of programs and services (95):
  - Free pregnancy tests, ultrasounds, education, peer counseling, referrals, maternity and baby clothes
  - "Earn while you learn," where parents are provided with baby items while learning about prenatal and parenting education.

# **Appendix C**

Documentation of Program Impacts from the Community Health Needs Assessment and Implementation Strategy Adopted in 2013 by OhioHealth Marion General Hospital

## Need #1: Obesity

#### A. Continue partnering with Center Street Community Health Center to promote healthy lifestyles

The Center Street Community Health Center profile (patients served, age and race/ethnicity, patient characteristics, services, clinical data, etc.) during Calendar Year 2014 is available in public domain (93). Center Street Community Health Center is a Federally Qualified Health Center. In Calendar Year 2014, the Center Street Community Health Center served 4,448 patients, 22.3 percent were children (<18 years old), 72.4 percent were 18–64 years of age and 5.3 percent were 65 years or older. Additionally, 90 percent were White, five percent were African American, 3.1 percent were Hispanic, 0.3 percent were Asian, 0.2 percent were American Indian/Native Alaskan, 0.1 percent were Native Hawaiian/other Pacific islander and 3.1 percent were multiracial. A total of 11.2 percent were racial or ethnic minorities. Ninety-five percent of patients had a household income at or below 200 percent poverty level whereas 56.7 percent of patients had income at or below 100 percent poverty. A total of 77.8 percent of patients received medical services, 28.4 percent received dental services and 5.9 percent received mental health services. Among patients served in 2014, 27.1 percent were adolescents and 48.6 percent were adults. A total of 15.2 percent were uninsured, 61.2 percent had Medicaid/CHIP, 9.6 percent had Medicare and 14 percent had other third party payers.

Obesity is a risk factor for hypertension and diabetes. It is noteworthy that 38.6 percent of patients served had hypertension and 20.5 percent had diabetes. A total of 27.1 percent of adolescent patients and 48.6 percent of adult patients were provided with weight screening and follow-up. Blood pressure control was achieved among 59 percent of hypertensive patients and blood sugar control was achieved among 71.9 percent of diabetic patients. Center Street Community Health Center has nutrition educators who work with the clinical team regarding diet education and motivational interviewing of patients to encourage lifestyle and behavior changes. Other interventions that address obesity include distribution of education materials, face-to-face counseling and referrals to community resources.

As a Level II, patient-centered, medical home, the Center Street Community Health Center provides healthcare services that are (a) comprehensive (prevention and wellness, acute care and chronic care provided by a multidisciplinary healthcare team), (b) relationship-based focused on the "whole person," (c) well-coordinated, (d) accessible, and (e) focused on quality and safety (1).

#### B. Continue obesity prevention education on Senior Citizen's Day at the Marion County Fair

Marion County's Senior Citizen's Day is celebrated annually to honor senior citizens and their legacy to home, family and society (45). OhioHealth Marion General Hospital, with various community organizations such as Kingston Residence of Marion, Marion County Council on Aging, Crawford-Marion ADAMH Board, co-sponsored the 2015 Senior Citizen's Day activities on June 29, 2015 at the Marion County Fairgrounds and Veterans Memorial Coliseum (28).

During Fiscal Years 2014 and 2015, OhioHealth Marion General Hospital conducted a health fair during the Senior Citizen's Day event at the Marion County Fair. Healthcare professionals from various departments, including heart and vascular services, volunteer services, home health, wound care and massage therapy, were available to answer questions during the Senior Citizen's Day celebration. The outreach services were as follows:

- a. Stroke screenings served 37 persons in FY14 and 74 persons in FY15
- b. Blood pressure screenings served 51 persons in FY14 and 50 persons in FY15
- c. Blood oxygen concentration served 67 persons in FY14

#### C. Continue participation at the Senior Health Fair organized by Marion Senior Center

During FY15, OhioHealth Marion General Hospital participated in the Senior Health Fair hosted by Marion Senior Center on September 23, 2014. One-on-one discussions and educational materials regarding obesity-related sleep disorders, home care services and medical equipment were provided to 20 persons.

#### D. Continue funding one, full-time nursing instructor at Marion Technical College

The faculty and students of Marion Technical College used information from the OhioHealth Marion General Hospital Community Health Needs Assessment **(69)** to plan and implement activities targeted primarily toward reducing obesity, increasing physical activity, and improving access to nutritional foods and healthy lifestyle choices. During Fiscal Years 2014 and 2015, more than 300 students have graduated from the nursing program, all of which have had the opportunity to learn the impact obesity has on health and morbidity. This is underscored by related assignments such as reviewing research and constructing teaching care plans for assigned patients.

While obesity remains a health concern in Marion County, students and faculty have worked with Marion City Schools and Marion Public Health to participate in planning and programming activities to serve targeted populations for longterm impact. Healthy Kids Expos, body mass index screenings in a local elementary schools, helping with community gardens and the "Water First for Thirst" campaign are examples of activities provided for children. During FY14, Marion Technical College programs served 66 persons for a total of 249 participant interactions. During FY15, the outreach programs served 60 persons for a total of 632 participant interactions.

The Marion Technical College team has encouraged children and families to actively participate in activities geared toward the reduction of obesity as well as mitigate the impact of unhealthy lifestyle choices on long-term morbidity and mortality. Other obesity-related outreach activities during Fiscal Years 2014 and 2015 include:

- a. Kids Health Expo provided health, nutrition and safety information to 28 children.
- b. Garfield Elementary School Health Expo provided health and nutrition information to 150, third- through fifthgrade students.
- c. Nursing 5K Walk/Run provided physical activity for 50 children and adults.
- d. META<sup>™</sup> Solutions and Columbus Blue Jackets Health Fair provided health and nutrition information to 15 children and adults.

During Fiscal Years 2014 and 2015, Marion Technical College faculty and students participated in various community health and wellness events focused on obesity awareness and prevention such as (a) Relay for Life, (b) community lecture on "Promoting Health in Older Adults," (c) Marion Technical College Health Fair, (d) OhioHealth Marion General Hospital Breastfeeding Awareness Walk, (e) free blood pressure screenings at Sika Corporation, and (f) maintaining Marion City Schools community garden sites.

#### E. Continue implementing the "Speakers Bureau"

During Fiscal Year 2014, OhioHealth Marion General Hospital healthcare providers gave community presentations on topics pertinent to obesity and obesity-related chronic diseases such as:

- a. "Healthy Nutrition for the Family" served 15 persons at Modern Woodmen of America
- b. "Men's Foot Care" served 25 persons at Y Men's Service Club
- c. "How to Manage Your Diabetes" served 20 persons at Marion Towers, a low-cost retirement community
- d. "Healthy Heart" served 70 persons at Tri-Rivers Career Center, a vocational school
- e. "Blood Pressure Checks" served 22 persons at Tri-Rivers Career Center
- f. "What's New for Diabetic Foot Care" served 15 persons at Marion Towers
- g. "Post Myocardial Infarction and Risk Factor Modification" served 20 persons

During Fiscal Year 2015, the community presentations provided through the "Speakers Bureau" included:

- a. "Your Foot and Diabetes" served 15 persons at Seton Square, a retirement community
- b. "Learn More About Diabetes" served 20 persons at Marion Towers
- c. "Nutrition for a Healthy Heart" served 15 persons at The Ohio State University Marion
- d. "Health Awareness Profiles and Blood Pressure Screenings served 2,700 persons
- e. "Diabetes" served 15 persons
- f. "Weight Loss Management" served 11 persons at OhioHealth Marion General Hospital library
- g. "Stroke Prevention and Treatment" served 40 persons at Marion Towers and served 15 persons at Kingston Residence of Marion, a skilled-nursing facility

#### Available community resources to address obesity

Obesity is being addressed through outreach programs by United Way of Marion County, Marion Public Health Creating Healthy Communities Coalition, Women, Infants and Children, Marion County Council on Aging, Marion Senior Center, City of Marion, Marion City Schools, Marion Family YMCA, faith congregations, churches and other non-profit organizations.

### Need #2: Tobacco Use/Second-Hand Smoke Exposure

#### A. Continue outreach activities of pulmonary services, Pulmonary Rehabilitation Unit, partial hospitalization and Intensive Outpatient Program

OhioHealth Marion General Hospital Partial Hospitalization and Intensive Outpatient Programs had the following outreach activities:

- a. Smoking cessation counseling 832 inpatient encounters during FY14 and 768 inpatient encounters during FY15
- b. Follow-up telephone call to determine progress with smoking cessation efforts 360 patients during FY14 and 195 patients during FY15
- c. Quit smoking 86 patients in FY14 and 21 patients in FY15
- d. Referred to Ohio Quit Line 48 patients in FY14 and 12 patients in FY15
- e. Education on negative effects of smoking and effectiveness of psychiatric medications 209 patients in FY14 and 104 patients in FY15

#### B. Smoking Cessation Program in inpatient and outpatient settings

OhioHealth Marion General Hospital offers smoking cessation counseling in the hospital and outpatient settings for persons with smoking diagnosis. The program is taught and facilitated by a certified tobacco treatment specialist. The tobacco cessation course for outpatient settings is taught once a week, for six weeks. The focus of each program session are as follows: (a) Session 1—"Reality Check", (b) Session 2—"Health Risks and Steps towards Healing," (c) Session 3— "Learning to Stop," (d) Session 4—"Quit Day," (e) Session 5—"Relapse Prevention," and (f) Session 6—"The New You." The sessions emphasize nicotine replacement therapy or medications. Participants are referred to their primary care physician for follow-up care regarding prescriptions (**71**). Information brochures provided to participants were obtained from the Centers for Disease Control and Prevention (**5**).

*Outpatient smoking cessation classes.* During Fiscal Year 2014, two classes were offered and five persons participated. During Fiscal Year 2015, three classes were offered and 25 persons participated. During these two years, eight out of 30 participants (26.7 percent) successfully quit smoking. Participants verbalized that the education on the dangers of smoking and second-hand smoke helped them become aware of the negative consequences of their smoking habits to their bodies and to their loved ones.

#### Available community resources to address tobacco use/second-hand smoke exposure

Community resources that address tobacco use/second-hand smoke exposure in Marion County include Marion Public Health Creating Healthy Communities, United Way of Marion County and Ohio Department of Health's Ohio Tobacco Quit Line.

## A. Continue partnering with Center Street Community Health Center to increase access to alcohol and substance abuse treatment and counseling referrals

During Fiscal Year 2014, Center Street Community Health Center served 95 patients who had diagnoses of alcohol or substance abuse-related disorders. Licensed, independent social workers or behavioral health counselors provided one-on-one counseling to patients referred by their primary care physician or at the patient's request. The social worker refers patients to Marion Area Counseling Center for substance abuse counseling. In the future, Center Street would like to provide counseling services within the clinic premises to address access to transportation for multiple appointments. Hence, the Center Street Community Health Center will be expanding its behavioral health services through a \$60,000 grant from the Marion Community Foundation in October 2015 **(89)**.

#### B. Continue outreach activities of the Partial Hospitalization and Intensive Outpatient Programs

During Fiscal Year 2014, 280 patients admitted to the hospital and 14 patients seen at the clinic or as outpatients with a dual diagnosis of mental illness and substance abuse were treated at OhioHealth Marion General Hospital. A total of 117 patients participated in at least one education session or support group at OhioHealth Marion General Hospital. A total of 210 patients were assisted in developing strategies to reduce substance abuse and 200 were referred to community agencies for alcohol and/or drug abuse follow-up care. OhioHealth Marion General Hospital provided opportunities for patients to attend weekly Narcotics Anonymous meetings at the inpatient unit. There was daily monitoring of usage, triggers and coping strategies to help outpatients learn to better understand and manage their addictions.

During Fiscal Year 2015, 242 patients admitted to the hospital and 19 patients seen in outpatient programs with a dual diagnosis of mental illness and substance abuse were treated at OhioHealth Marion General Hospital. A total of 226 patients participated in at least one education session or support group. A total of 233 patients were assisted in developing strategies to reduce substance abuse and 223 patients were referred to community agencies for alcohol and/or drug abuse follow-up care. These agencies include Marion Area Counseling Center, Central Ohio Mental Health Center, Behavioral Healthcare Partners of Central Ohio, Inc., Crawford Counseling Center, Alcoholics Anonymous, Narcotics Anonymous, Maryhaven, Firelands Counseling and Recovery Services, The Ohio State University Wexner Medical Center Talbot Hall, Appleseed Community Mental Health Center, Southeast, Inc., Foundations Recovery Center, Alcohol and Drug Freedom Center, Dublin Springs, Bosco House, The Center for Individual and Family Health Services, and two outpatient psychiatrists in Marion County.

#### C. Medication Disposal Day

During Fiscal Years 2014 and 2015, an OhioHealth Marion General Hospital medication safety pharmacist collaborated with various community agencies in organizing and holding Medication Disposal Day events (October 26, 2013, April 26, 2014 and September 27, 2014). OhioHealth Marion General Hospital provides education materials on (a) substance abuse prevention, (b) guidelines on proper disposal of unused medications, and (c) practical means on how to prevent prescription drug overdose and abuse. Impact of these events were as follows:

- a. Number of vehicles (persons/families) that dropped off medications during the duration of the Medication Disposal Day 396 vehicles in FY14 and 83 vehicles in FY15
- b. Total weight (in pounds) of medications that were collected, incinerated and/or disposed 442 pounds in FY14 and 130 pounds in FY15
- c. Total number of community members who were given education materials related to prevention of substance abuse 404 persons in FY14 and 89 persons in FY15
- d. Number of bottles of opiate-based prescriptions collected 183 bottles in FY14 and 61 bottles in FY15
- e. Scheduled drugs collected (e.g., Xanax and Ritalin) 93 prescriptions of scheduled drugs in FY14 and 12 prescriptions of scheduled drugs in FY15

Permanent, medication collection boxes are also available at the Marion County Sheriff's Office and Marion Police Department (4).

#### **D. Medication Safety Lectures**

During Fiscal Year 2015, the medication safety pharmacist from OhioHealth Marion General Hospital provided two lectures on medication safety to 180 Ohio Northern University pharmacy students. The pharmacist also gave two presentations to 41 individuals during community meetings hosted by Rotary Towers of Marion and Central Christian Church. During Fiscal Year 2015, an OhioHealth Marion General Hospital pharmacist lectured to 126 fourth-grade students from Pleasant Elementary School about the importance of not taking other people's medications.

#### Available community resources to address alcohol and substance abuse

Community resources that address alcohol and substance abuse include: (i) Marion Area Counseling Center, (ii) Central Ohio Mental Health Center, (iii) Freedom Center, (iv) Behavioral Healthcare Partners, (v) Crawford Counseling Center, (vi) Alcoholics Anonymous, (vii) Narcotics Anonymous, (viii) Dr. Joseph Spare's clinic (J.T. Spare MD Inc.), (ix) Maryhaven, (x) Recovery Council, (xi) Alpha 12 Step Recovery Program, (xii) Teen Challenge, (xiii) Affinity Counseling, (xiv) Glenbeigh Rehab, (xv) Firelands Mental Health Center, (xvi) Moundbuilders Mental Health Center, (xvii) Neal Kennedy Center, (xix) Recovery and Prevention Services, (xx) Netcare, and (xxi) Coleman Agency. Community organizations that are involved with Medication Disposal Day and medication safety include: (i) OhioHealth Marion General Hospital, (ii) Marion County Sheriff's Office, (iii) Marion Police Department, (iv) MARMET-METRICH Drug Task Force, (v) Marion County Recycling and Litter Prevention Office, (vi) Crawford-Marion ADAMH Board, (vii) Marion Public Health, (viii) Ohio Department of Health Injury Prevention Program, (ix) Drug Enforcement Agency, (x) Marion Star, and (xi) other community agencies.

#### A FAITH-BASED, NOT-FOR-PROFIT HEALTHCARE SYSTEM

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